

Collaboration



Shared Services in Local Government

Delivering Better Quality Services

Centralisation



Commercial Trading



Franchise



Joint Service



Keynote Speakers

Angela Smith MP | Parliamentary Under Secretary of State,
Department for Communities and Local Government

Lord Sandy Bruce-Lockhart OBE | Chairman, LGA

Thursday 21st September 2006, Cavendish Conference Centre, London W1

Shared services in local government can lead to better quality services for local users and in many cases can also lead to substantial efficiency gains for local authorities.

This conference from the Department for Communities and Local Government, in association with the Regional Centres of Excellence, will look at emerging examples of best practice and at sector specific guidance for local authorities and their partners.

Delegates will have the opportunity to consider the different types of shared services – including joint service delivery between local authorities and between different types of public bodies – and explore how shared services can be designed to respond flexibly to diverse needs.

Speakers:

Sue Reid | Head of the Modernisation and Efficiency Division, DCLG

Chris Leslie | Director, NLGN

Chris Wilson | Director, 4ps

Dr Neil Bentley | Director, Public Services Board, CBI

Peter Ryder | President, SOCITM

Tony Wiltshire | Regional Director, Yorkshire and Humber Regional Centre of Excellence

Cllr Paul Bettison Leader | Bracknell Forest Unitary Authority and
LGA e-Government Champion

John Andrews | Local Government Correspondent, BBC

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Purpose of the conference

- Hear in detail from the Department for Communities and Local Government (DCLG) as to how shared services can facilitate the delivery of quality services, as well as deliver efficiency gains
- Examine the different models of shared services and explore how shared services can be designed to respond flexibly to the diverse range of local needs across the country
- Consider the full range of opportunities offered by shared services models
- Consider the need for better design of IT systems in order to support shared services
- Discuss the importance of leadership in delivering shared services
- Look at how local authorities are collaborating on strategic partnerships
- Delegates will also be able to take part in interactive discussion sessions, which will explore both strategic advice and best practice case studies



Sponsorship Opportunities

If you are interested in sponsorship and exhibition opportunities at this conference contact Deborah Shelley on 020 7324 4333 or e-mail deborah.shelley@neilstewartassociates.co.uk

Conference Producers

Neil Stewart Associates

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Agenda (subject to change)

Thursday 21st September 2006,
Cavendish Conference Centre, London W1

09:00 Registration and Refreshments

Session One: Shared Services Guidance

09:45 Introduction and Welcome by Conference Chair
John Andrews, Local Government Correspondent,
BBC

09:50 Shared Services as a Tool
Sue Reid, Head of Modernisation and Efficiency,
Department for Communities and Local Government

10:05 Emerging Best Practice
Tony Wiltshire, Regional Director, Yorkshire and
Humber Regional Centre of Excellence

10:20 Keynote Speech
Angela Smith MP, Parliamentary Under Secretary of
State, Department for Communities and Local
Government

10:35 Questions and Discussion

10:45 Refreshments

Session Two: Thinking Big!

11.15 Keynote Address
Lord Sandy Bruce-Lockhart OBE, Chair, LGA

11.30 Panel: The Possibilities of Shared Services
Delegates will have an opportunity to submit
questions in advance to the panel members

John Layton, Director, PricewaterhouseCoopers
Chris Leslie, Director, NLGN
Chris Wilson, Director, 4ps



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Session Three: Technology and Shared Services

12:15 *Panel Discussion: IT to Support Shared Services*

Delegates will have an opportunity to submit questions in advance to the panel members.

Speakers to include:

Peter Ryder, President, SOCITM
Cllr Paul Bettison Leader, Bracknell Forest Unitary Authority and LGA e-Government Champion
Andrew Budge, Sector Planning Lead, Shared Services Team, Cabinet Office

12:50 *Remarks from Conference Chair*

13:00 *Buffet Lunch*

Session Four: Seminar Sessions – Strategic Advice

14:00 Delegates should choose one of the following four options. Places are allocated on a first come, first served basis and are subject to maximum capacities.

- 1. Shared Services – Guidance for Local Government**
Alan Aisbett, Pinsent Masons
Enid Allen, EAA Limited
- 2. Joint Service Delivery between Local Authorities**
Cllr John Redfern, Former Chairman, Staffordshire Connects Partnership
Stephen Lawrenson, Director of Special Projects, Partnerships in Parking Initiative
Margaret Carney, Association of Greater Manchester Authorities Collaborative Services Group
- 3. Joint Service Delivery between Public Bodies**
Supt. Warren Shadbolt, Head of Safer Sutton Partnership
Representative, Very Sheltered Housing Partnership
- 4. Models of Shared Services in the Private Sector**
Dr Neil Bentley, Director, Public Services Board, CBI

15:00 *Summary from Conference Chair*

15:10 *Close of Conference*

Who should attend?

From Local Government:

- Local Authority Chief Executives and Deputy Chief Executives
- Local Authority Leaders and Mayors
- Cabinet and Executive Members
- Directors of Finance and Resources
- Heads of Procurement
- Heads of Corporate Services
- Heads of ICT
- Heads of Legal Services
- Heads of Personnel
- Policy and Research Managers
- Partnership Managers

Other Key Stakeholders:

- Civil Servants with responsibility for shared services
- Housing Associations
- Primary Care Trusts
- Community and Voluntary Sector Organisations

From Private Sector:

- Consultants to Local Government
- Private Sector Contract Managers
- Private Sector Directors of Public Services
- Private Sector Directors of Corporate Strategy
- Private Sector Bid Directors
- Legal, Financial and Technical Advisors
- Auditors and Accountancy Services

Unable to Attend?

Conference papers, as presented to the delegates on the day, are available after the conference for £99. This useful reference will include: available speakers' papers, speakers' biographies and any additional inserts.

Shared Services in Local Government: Delivering Better Quality Services

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To Register - Please submit your completed form by: (Please complete the form in black ink only and write in capital letters)

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- Full Rate** £399.00 + VAT (£468.83)
Central Government Departments and Agencies, Commercial Sector, Non Departmental Public Bodies

* Fees include all day access to the event, available conference papers, buffet lunch and refreshments, for registered delegates only. Fees do not include travel costs or accommodation. Shared places are not permitted.

SEMINAR SELECTION

You may attend one seminar session. Places are allocated on a first come first served basis. Please circle your choice here:





Session Four 1 2 3 4

ADDITIONAL REQUIREMENTS If you have any additional requirements, please describe them here:

CONFERENCE PAPERS

- I am unable to attend the conference, please send me the available conference papers after the event @ £99. The delegate pack will be posted after the conference, once payment has been received. Please indicate your method of payment below.

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